

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 16th day of March 2018

In C.G. No: 71/ 2017-18/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. D. Suseela,
C/o. Srinivasa Rao,
2-56,
Annaram (P),
Jaggaihpeta,
Krishna-Dist

Complainant

AND

1. Assistant Accounts Officer/ERO/Jaggaihpeta
2. Assistant Engineer/O/ Jaggaihpeta
3. Assistant Divisional Engineer/O/ Jaggaihpeta
4. Divisional Engineer/O/ Vijayawada Rural

Respondents

1. Smt. Suseela Dharavatu W/o. Srinivasa Rao resident of D.No.2-56, Annaram (P) Jaggaihpeta (M) Krishna Dt. presented a complaint through post and the same was registered as C.G.No.71/17-18. The Complainant in her complaint has informed that she is having a domestic service bearing No. 6333201000673. The meter of the said service is recording extra consumption and a bill for Rs.15,765/- was issued during the month of July'2017 a bill for Rs.10,338/- was issued during May'2017. During the span of two months the bill amount was increased by Rs. 5,000/- . Though she has complained with the Respondent No.2, no positive results yielded. Hence she has requested to get the bills verified and abate the bill amount.
2. The Respondent. No.4 filed his written submissions wherein he has explained that the Respondent No.3.has inspected the premises of the complainant on 05.12.2017 and replaced the existing meter with IRDA port type and sent the removed meter for testing. The AE/LT meter has verified that the meter was the defective one. Accordingly the CC

C.G.No.71/2017-18_Vijayawada Circle

OK
DATE
DISPATCHED
2/13/18

